

CU Connect Service Codes
951-684-8390  **1-800-424-2055**

Inquiries

- 7# Account Activity (specify account number)
- 8# Account Deposits (specify account number)
- 9# Account Withdrawals (specify account number)
- 11# Primary Savings Balance
- 12# Primary Checking Balance
- 13# Checks Paid (multiple checks, primary checking)
- 14# Check Paid (specify check number, primary checking)
- 15# Account Balance (specify account number)
- 16# Loan Balance (specify loan number)
- 17# Check(s) Paid (specific check or list of checks, specify account)
- 18# Dividends Paid (specify account number/current & prior year)
- 19# Interest Paid (specify loan number/current & prior year)

Transfers

- 21# Primary Savings to Primary Checking
- 22# Primary Checking to Primary Savings
- 27# Account to Account (specify account numbers)
- 28# Line of Credit to Account (specify loan & account numbers)
- 29# Cross-Member Transfers (must be authorized)

Check Withdrawals

- 34# Check Withdrawal to be mailed (specify account number)
- 35# Check Withdrawal for pick up (specify account number)

Loan Payments

- 41# Loan/VISA Payment from Primary Shares
- 42# Loan/VISA Payment from Primary Checking
- 43# Loan/VISA Payment from Specified Account

Rate Information

- 51# Savings Rate Quotes
- 52# Loan Rate Quotes

Miscellaneous

- 66# Change CU Connect Access Code
- 67# Stop payment by check number or range of check numbers.
- 70# Receive Voice Mail Messages from your credit union.

End Session

- 99# or hang up

Your **MEMBER NUMBER** identifies your membership. Within your membership, there are several **ACCOUNT NUMBERS** (for example, 1 for share account, 2 for checking account) and several **LOAN NUMBERS** (for example, 141 for VISA, 163 for new auto loan). For your specific numbers, please see your statement.